

Quality Policy

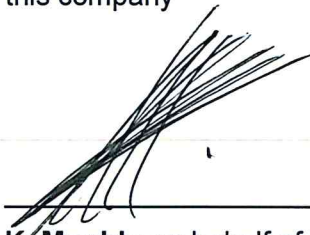
MBSA Consulting is a dynamic consulting engineering firm with the expertise to undertake projects of a varied nature over the total spectrum of the civil and structural disciplines, together with the project management thereof. To best serve the needs of each individual client, this company is strongly committed to seek optimum solutions through the development of innovative design options and through utilizing appropriate technology, whilst maintaining sensitivity to the project economics. To further serve the needs of our clients, the services are provided by:

- Undertaking projects under direct control of a Director of this company.
- Continuously keeping clients informed of the progress with the project.
- Commitment to ensure that projects are completed in time and within budget.
- Offering innovative, affordable and applicable engineering solutions.
- Staying abreast of the latest technology.
- Maintaining professional integrity and impartiality.

MBSA Consulting, through all of its personnel, is committed to ensure a stringent quality management system and to continuously improve the effectiveness thereof so as to comply with ISO 9001:2015 requirements as well as applicable requirements.

Through continued communication, the policy of the quality management systems and control is communicated to all personnel to ensure their commitment to performance to the benefit of our clients. This provides for a process of a focused quality management system, customised to the operations of this firm and which is continuously improved over time.

The basic philosophy governing the Quality Policy being "First Time Right" concentrate on prevention methods to make quality a way of life and to entrain this attitude in all of the works of this company



K. Mpuhlu on behalf of **MBSA Consulting**

05 January 2022